



# Key Concepts in Operations Management (Palgrave Key Concepts)

*Jonathan Sutherland, Diane Canwell*

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*Key Concepts in Operations Management* is one of a range of comprehensive glossaries with entries arranged alphabetically for easy reference. All major concepts, terms, theories and theorists are incorporated and cross-referenced. Additional reading and Internet research opportunities are identified. More complex terminology is clarified with numerous diagrams and illustrations. With almost 600 key terms defined, the book represents a comprehensive must-have reference for anyone studying a business-related course or those simply wishing to understand what operations management is all about.

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