



Performance appraisal: A handbook for managers in public and voluntary organisations

Philip Hope, Tim Pickles

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This manual provides a guide to setting up a performance appraisal system. It describes key competencies for developing teams, for allowing individuals to evaluate performance, and for planning and evaluating work. The handbook format emphasizes important points about each topics and offers diagrams, self-addressed questions, checklists and examples. The examples are drawn from a range of social care agencies in both the public and not-for-profit sectors. They demonstrate both the successes and pitfalls of performance appraisal methods used in the management of large and small agencies used in the management of large and small agencies.



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