



Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts

Dorothy Leonard, Walter C. Swap, Gavin Barton

Download now

[Click here](#) if your download doesn't start automatically

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts

Dorothy Leonard, Walter C. Swap, Gavin Barton

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts Dorothy Leonard, Walter C. Swap, Gavin Barton

How to transfer your organization's most important knowledge—before it walks out the door

When highly skilled subject matter experts, engineers, and managers leave their organizations, they take with them years of hard-earned, experience-based knowledge—much of it undocumented and irreplaceable. Organizations can thereby lose a good part of their competitive advantage. The tsunami of “boomer” retirements has created the most visible, urgent need to transfer such knowledge to the next generation. But there is also an ongoing torrent of acquisitions, layoffs, and successions—not to mention commonplace promotions and transfers—all of which involve the loss of essential expertise.

Dorothy Leonard and Walter Swap first addressed this acute loss of knowledge in their groundbreaking book *Deep Smarts* (2005). Since then, managers have repeatedly asked them for practical, proven techniques that will help transfer those deep smarts—the organization's critical, experience-based knowledge—before it's too late. Now, with coauthor Gavin Barton, the authors share a comprehensive approach to doing just that.

Based on original research, numerous interviews with top managers, and a wide range of corporate examples, *Critical Knowledge Transfer* provides a variety of practical options for identifying your firm's deep smarts and transferring that intelligence from experts to successors. *Critical Knowledge Transfer* will enable managers to:

- Determine the seriousness of their knowledge loss
- Identify the deep smarts essential to their business
- Utilize proven techniques for transferring knowledge when its loss is imminent
- Identify and implement long-term transfer program apprenticeships
- Set up individual learning plans for successors
- Assess the success of their knowledge transfer initiatives

This book is essential reading for anyone managing talent in today's volatile environment.

 [Download Critical Knowledge Transfer: Tools for Managing Yo ...pdf](#)

 [Read Online Critical Knowledge Transfer: Tools for Managing ...pdf](#)

Download and Read Free Online Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts Dorothy Leonard, Walter C. Swap, Gavin Barton

From reader reviews:

Richard Holeman:

The book Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts make you feel enjoy for your spare time. You can utilize to make your capable a lot more increase. Book can to become your best friend when you getting stress or having big problem along with your subject. If you can make looking at a book Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts to be your habit, you can get a lot more advantages, like add your current capable, increase your knowledge about several or all subjects. You may know everything if you like available and read a reserve Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts. Kinds of book are several. It means that, science publication or encyclopedia or other folks. So , how do you think about this e-book?

Daniel Moore:

The book Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts can give more knowledge and also the precise product information about everything you want. So why must we leave the great thing like a book Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts? Several of you have a different opinion about publication. But one aim this book can give many details for us. It is absolutely correct. Right now, try to closer with your book. Knowledge or details that you take for that, you are able to give for each other; it is possible to share all of these. Book Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts has simple shape however, you know: it has great and big function for you. You can appearance the enormous world by open up and read a publication. So it is very wonderful.

Macie Austin:

As people who live in typically the modest era should be up-date about what going on or information even knowledge to make all of them keep up with the era which can be always change and make progress. Some of you maybe can update themselves by reading through books. It is a good choice to suit your needs but the problems coming to an individual is you don't know which one you should start with. This Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts is our recommendation to help you keep up with the world. Why, as this book serves what you want and need in this era.

Etsuko Siler:

As we know that book is significant thing to add our information for everything. By a guide we can know everything we want. A book is a group of written, printed, illustrated or perhaps blank sheet. Every year was exactly added. This reserve Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts was filled about science. Spend your spare time to add your knowledge about your science competence. Some people has different feel when they reading the book. If you know how big advantage of a book, you can sense enjoy to read a publication. In the modern era like today, many ways to get book that you simply

wanted.

Download and Read Online Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts Dorothy Leonard, Walter C. Swap, Gavin Barton #ERH2DKQ4JPB

Read Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton for online ebook

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton Free PDF d0wnl0ad, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton books to read online.

Online Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton ebook PDF download

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton Doc

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton Mobipocket

Critical Knowledge Transfer: Tools for Managing Your Company's Deep Smarts by Dorothy Leonard, Walter C. Swap, Gavin Barton EPub